



Arbor

10th February 2026

Dear Parents/Carers,

We are excited to announce that we will be transitioning to the Arbor app for parents which will provide a more streamlined way to communicate and receive updates about your child's education. The app will go live to all parents/carers after the Easter break and will be used to share information, distribute letters and allow you to view and change personal details.

The Arbor app comes with numerous benefits including:

- Easy access to important information regarding school events.
- Quick communication which will replace the current text messaging service.
- A user-friendly interface that helps parents/carers stay informed and engaged.

To get started, please follow these simple steps to download the Arbor app over the February half term:

1. Visit your device's app store (Google Play Store or Apple App Store).
2. Search for "Arbor Parent App" and download the application.

To ensure a smooth transition, we will be setting up the year groups in stages on the dates below:

Foundation, Year 1&2 -W/C 23/02/2026

Year 3-W/C 02/03/2026

Year 4- W/C 09/03/2026

Year 5- W/C 16/03/2026

Year 6- W/C 23/03/2026

During your child's set up week, you will receive a welcome email containing a link to set a password (The email may go to your spam folder). Please follow the link to complete the set up. Parents/carers without a registered email address already on our system will be contacted by telephone to obtain a suitable address. If you do not receive an email by the end of your specified week, please let the school office know.

If you have any questions or require any help with the setup, please do not hesitate to contact the school office.

Thank you for your continued support.

Rachel Ayres
Head Teacher

Headteacher: Mrs R Ayres

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